

# Feedback from Urgent Care consultation up to 6th November 2017



## 57 new responses

For this week, taking the total number of responses to 199



### 53.48% (100)

Of participants feel that these changes will NOT make it simpler to know where to go if they need urgent care (treatment for minor injuries or illnesses within 24 hours).



### 50.00% (93)

Of participants felt that providing more urgent care in local communities will make it easier to get urgent care when they need it



### 51.87% (97)

Of participants will be happy to have their appointment at another practice in their local area if this meant they would be seen more quickly



### 71.91% (128)

Of participants would rather be seen at a GP practice in their local area if they need an urgent GP appointment and it's not relating to a long standing health issue



### 80.77% (147)

Of participants would find it convenient in the daytime or evening if they needed an urgent appointment



### 65.83% (79)

Of participants preferred Option 1

Category	Demographic	Responses
Are you?	A member of public	73.37% (124)
	Someone working in Primary Care	20.35% (23)
Postcodes <sup>1</sup>	S6	14.04% (25)
	S11	16.85% (30)
	S10	15.17% (27)
Gender	Female	69.71% (122)
	Male	26.29% (46)
	Prefer not to say	4.00% (7)
Gender identity different to birth?	Yes	16.36% (27)
	No	77.58% (128)
	Prefer not to say	6.06% (10)
Age <sup>1</sup>	32-41	20.63% (33)
	42-51	21.25% (34)
	62-71	18.136% (29)
Sexual orientation	Heterosexual/Straight (opposite sex)	78.61% (136)
	Prefer not to say	14.45% (25)
Ethnic background <sup>1</sup>	White-British	88.57% (155)
	Prefer not to say	6.29% (11)
Religion <sup>1</sup>	Christianity	45.93% (79)
	No religion	40.70% (70)
Disability	Yes	16.00% (28)
	No	76.57% (134)
	Prefer not to say	7.43% (13)
Type of disability <sup>1</sup>	Long-standing illness or health condition	38.30% (18)
	Physical or mobility	27.66% (13)
Carers? <sup>1</sup>	Yes	20.00% (36)
	No	74.44% (134)
How did you find out about the consultation? <sup>1</sup>	Twitter/Facebook	30.39% (55)
	Email	27.07% (49)

<sup>1</sup> Only the top 2-3 most reported are listed here.

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